

Privacy Policy

Last Updated: March 10, 2022

WHO ARE WE?

Tero Parbon ASBL (referred to as "we", "us", and/or "our") is a registered Non-Profit Organization in Brussels, BELGIUM (Registration No. 0782.520.081).

We operate the website teroparbon.be (the website).

The data controller responsible for your personal data is Tero Parbon ASBL with whom you contract as a visitor, partner, member or membership applicant ("Tero Parbon", "we", "us" and/or "our").

KEY PRINCIPLES

We will not use or share your information with anyone except as described in this Privacy Policy. Capitalized terms that are not defined in this policy are defined in our Terms of Use.

Tero Parbon ASBL will not be responsible for any error, inaccuracy or any delay caused by the user. It is the solitary responsibility of the user to enter and verify the correct details. The users are advised to take the copy of the transaction for any possible disputes in future.

INFORMATION SECURITY AND DATA WE COLLECT

We have security measures in place to help prevent the loss, misuse and alteration of the information under our control. Once you confirm to us through the website that you wish to proceed with your donation / membership subscription your transaction will be processed through our payment gateway provider, Wix. By confirming that you wish to proceed with your donation / membership subscription you authorize Wix to request funds from your Credit, Debit, Bancontact, or Wallet provider.

Before we can process a donation / membership subscription you must provide us with (i) your name, address, mobile and email address; and (ii) amount that you wish to use to fund the donation. We will use this information to process your donation / membership subscription. It is your responsibility to ensure you have provided us with the correct information. When you submit your payment details, these details will be transferred to our payment provider, Wix, and your payment data will be collected and processed securely by them. You should make sure that you are aware of Wix's terms and conditions, which are different from our own, to ensure that you are comfortable with how they will process your personal data before you make a donation. We do not store your digital payment (Credit/Debit Card, Bancontact, and Wallet) details. In fact, your digital payment information never passes through the website and it is captured directly by our payment gateway provider, Wix (<https://www.wix.com>).

We use a secure server and all supplied data is transmitted via Transport Layer Security (SSL/TLS) technology, firewalls and other measures.

We follow generally accepted industry standards to protect the personal information submitted to us, both during transmission and once we receive it. However, no method of transmission over the internet, or method of electronic storage, is 100% secure. Therefore, while we strive to use commercially acceptable means to protect your personal information, we cannot guarantee its absolute security.

If you have any questions about security on our website, you can contact us at <https://www.teroparbon.be/contact.html> or send an email to teroparbonbelgium@gmail.com

PERSONAL DATA WE COLLECT

We collect the following personal data about you -

Food Stall Booking Applications: The personal details you provide when submitting for "Food Stall Booking Application". These applications typically include your full name, e-mail address, and mobile number; information about your work and other information that you elect to provide to

support your application.

New Membership: When becoming a member of Tero Parbon ASBL, we collect your full name, address, e-mail address, mobile number and membership amount to process your membership application.

Contact Us: Personal details typically include your full name, e-mail address, and mobile number which you choose to give when corresponding with us by phone, or e-mail.

Sponsor with Us: The personal details you provide when submitting for "Corporate Sponsorship Application". These applications typically include your full name, e-mail address, and phone number; information about your work and other information that you elect to provide to support your application.

Donation: When you wish to proceed with your contribution you must provide us with (i) your full name, address, mobile number and email address; and (ii) amount that you wish to use to fund the donation. We will use this information to process your donation.

Individual Puja Sponsorship: When you wish to proceed with your Individual Puja Sponsorship contribution you must provide us with (i) your full name, address, mobile number, email address and puja item category; and (ii) amount that you wish to use to fund the program. We will use this information to process your contribution.

PAYMENT INFORMATION

Any Credit/Debit card payments and other digital payments you make through our website will be processed by our third party payment provider (Wix) and the payment data you submit will be securely stored and encrypted by our payment service provider using up to date industry standards. Please note that we do not ourselves directly process or store your digital payment (Credit / Debit Card, Bancontact, Wallet) data that you submit.

INFORMATION SHARING AND DISCLOSURE

Aggregate Information (non-personally identifiable)

Non-Personally Identifiable Information - We may disclose aggregate, anonymous data based on information collected from users to potential partners, reputable third parties and other companies in an effort to help improve our Services. This information is related to aggregated traffic and geographic data and does not identify individual users. Other than as described in this Privacy policy, we do not link aggregate user data with personal information.

Personally Identifiable Information – As explained in this Privacy Policy, we use third party providers from some services such as online payment processing, Google Analytics, Google Adwords. Your information is shared with these providers only to the extent necessary to provide services on our behalf. They are not authorized to use your information for any other purpose. The only other instances that we may release personally identifiable information is:

- To comply with the law such as receiving a court order to release information and
- To protect our and our user's rights or safety such as needing to enforce our Terms of service or facing issues of fraud.

Other than as set out above, you will receive notice when information about you might go to third parties, and you will have an opportunity to choose not to share the information.

COOKIES & LOG FILES

Your internet browser has the capability to use technology such as cookies that hold information which allow a website to recognize your account.

We use website browser software tools such as cookies and Web server logs to gather information about our website users' browsing activities, in order to constantly improve our website and better serve our customers. This information assists us to design and arrange our

web pages in the most user-friendly manner and to continually improve our website to better meet the needs of our website visitors. Cookies help us collect important technical statistics. The information in the cookies lets us trace the paths followed by users to our website as they move from one page to another. You can reject cookies by changing your browser settings, but be aware that this may disable some of the functionality on the website. We do not use cookies to store personal data nor do we link non-personal information stored in cookies with personal data about specific individuals. Our website does use cookies to record session information.

Web server logs allow us to count how many people visit our website and evaluate our website's visitor capacity. This information is used to diagnose problems with our server, measure the number of visits and number of pages viewed, and register methods by which our website was found and methods used for viewing our site. We will use this information to analyze trends, site traffic statistics, administer the site, prevent fraud, track website navigation in the aggregate, gather broad demographic information for aggregate use, evaluate how you use our website, and how we improve the content of the site. We do not use these technologies to capture your individual email address or any personally identifying information about you.

ANALYTICS

We use Google Analytics to measure the use of our site. As part of this, we use Google Analytics Demographics and Interest Reporting. This does not give us specific information about you—we only see aggregated data. Our intent is to use this information to tune the way we organize our site and the information it contains.

LINKS TO OTHER SITES

We are not responsible for the practices employed by websites linked to or from our website, nor the information or content contained therein. Please remember that when you use a link to go from our website to another website, our Privacy Policy is no longer in effect. Your browsing and interaction on any other website, including those that have a link on our website, is subject to that website's own rules and policies. Please read over those rules and policies before proceeding. This Privacy Policy applies only to information collected by this website.

BACKUPS AND ARCHIVES

We perform periodic backups of our data. The last 30 days of backups are retained. These are intended to be used only in the event of a catastrophic loss of our production database.

CHANGES IN THIS PRIVACY POLICY

If we change our privacy policies and procedures, we will post those changes on our website to keep you aware of what information we collect, how we use it and under what circumstances we may disclose it. We may modify this Privacy Policy at any time. You should review it frequently. Most changes to this Privacy Policy are effective when they are posted on this page.

CHILDREN UNDER 13

Protecting the privacy of Young children is especially important. For that reason, we do not knowingly collect or solicit personal information from anyone under the age of 13 or knowingly allow such persons to register on the website. If you are under 13, please do not send any information about yourself to us, including your name, address, telephone number, or email address. No one under age 13 is allowed to provide any personal information to or on the website. In the event that we learn that we have collected personal information from a child under age 13 without verification of parental consent, we will delete that information as quickly as possible. If you believe that we might have any information from or about a child under 13, please contact us.

CONTACT US

If you have any questions about this Privacy Policy or the Service, please contact us at <https://www.teroparbon.be/contact.html> or send an email to teroparbonbelgium@gmail.com.